Application for MTA Reduced-Fare MetroCard for Senior Citizens (65 years or older)

ALL INFORMATION WILL BE KEPT STRICTLY CONFIDENTIAL

General Information — If you receive Medicare Benefits based on a Disability, use the application for People with Disabilities.

For telephone assistance in completing this application and for answers to questions about it, call 718 330-1234. If you are unable to complete the form yourself, it can be completed by anyone you choose to assist you or you can visit our NYC Transit Reduced Fare Service Center located at 3 Stone Street in downtown Manhattan, Monday to Friday 9 a.m. to 5 p.m. or MetroCard Bus to apply in person. You must bring an official ID with your birth date indicating that you are a Senior Citizen 65 years or older. You do not need this application notarized when you appear in person. A photo will be taken.

All information provided by you will be used solely for the purpose of determining your eligibility for the reduced-fare transportation.

Every question on this application must be answered. Incomplete applications or applications submitted without photographs and a copy of proof of age documentation will be returned to you.

Allow two to four weeks for processing.

If you are mailing this application, you must submit a recent photograph. Please write your name on the back of the photograph. The photograph must be at least two inches high and one-and-a-half inches wide (2” x 1 1/2”) with a solid background showing a full front view of your face. Please see diagram at left.

Request Type

☐ New Applicant ☐ EasyPay

Customer

Type or print in ink and sign where indicated.

Last Name

First Name

M.I.

Street Address

Apt. No.

City/Borough

State

Zip Code

Home Telephone

Work/Other Telephone

Date of Birth

Your Social Security Number (optional)

Code

Male

Female

Unspecified

mta.info

Metropolitan Transportation Authority
Please attach proof of age documentation;
A photocopy of one of the following is required (check box):

- Birth Certificate
- Driver’s License
- Medicare Card
- Passport
- Valid State ID
- OR

Applications submitted without copy of proof of age documentation will be returned to you.

Notary Public

State of ____________________________
County of ___________________________

On this __________ day of __________, 20________ before me appeared

_______________________________

to me known and known to me to be (Check the one that applies.)

☐ the person who is described in and who executed the foregoing instrument

☐ the personal representative of the applicant named above and who executed the

foregoing instrument on behalf of the applicant.

and (s)he duly acknowledged to me that (s)he executed the same and that the

statements therein are true.

Signature and stamp of officer __________________________

NOTARY PUBLIC

Affirmation

I am a senior citizen 65 years or older. I affirm under penalty of perjury that all statements made on
this application, which the Metropolitan Transportation Authority relies on to determine my eligibility
status, are true and complete. I have read and understand all the information contained in this
application. I understand that all statements made in this application may be subject to investigation
and verification and that a material misstatement or fraud will disqualify me for reduced-fare
privileges.

I understand that the MTA may discontinue or change its reduced-fare program without notice.
If the MTA should find that I have not followed the Reduced-Fare Program Conditions of Use,
I understand that my Reduced-Fare MetroCard will be cancelled and I will not be eligible to reapply
for the reduced-fare program.

I understand that it is a crime to allow anyone else but me to use the MTA Reduced-Fare MetroCard.

By signing this application I (1) acknowledge that I have read the enclosed Conditions of Use for MTA
Reduced-Fare MetroCard and (2) accept and agree to be bound by such conditions of use.

Applicant’s Signature X ____________________________ Date ______________
or Personal Representative ____________________________ Date ______________

(print name)
The EasyPay Option—Sign up for EasyPay automatic refills
(All payment information will be kept strictly confidential.)

Start paying for your rides with $10. Your account will be automatically replenished whenever the balance goes below $10. Your account immediately converts to unlimited rides when the required number of subway or local bus rides is taken within a 30-day billing period.

Questions? Call 1-877-323-7433

First Name

Last Name

Date Of Birth

Telephone

Home

work

other

Payment Options (choose one)

Credit

Debit Card

American Express

Discover

MasterCard

Visa

Credit/Debit Card Number

Expiration Date

I authorize MTA New York City Transit to charge this credit/debit card for my EasyPay MetroCard refills.

Signature

Date

Card holder signature (if different)

Applications without Credit/Debit Card authorization signature will be returned to you.

I am a visually impaired customer and wish the following statement:

(check one)

Large Type

Braille

For further information or additional copies of the application, call 718-330-1234. If you are deaf or hard of hearing, use the free 711 relay or your preferred relay service provider to contact us. Or visit mta.info

Before Mailing the Application include:

1. A recent photograph
2. A copy of proof of age or Medicare Card
3. A Notary Public
4. Affirmation Signature (page 2)

Mail completed application to:

Metropolitan Transportation Authority

Reduced-Fare Program

130 Livingston Street

Brooklyn, New York 11201-9625

For Office Use Only

Disk # ________________________________ Image # ________________________________

Examiner’s Signature ________________________________
MTA Reduced-Fare MetroCard

Conditions of Use and Other Important Information

for a Metropolitan Transportation Authority Reduced-Fare MetroCard (RFM) issued to people 65 years of age and older and people with disabilities.

This program is managed by MTA New York City Transit.

Valid Use: RFM can be used to pay fares on all MTA New York City Transit subways, NYC Transit local buses, express buses only during non rush hours, MTA Staten Island Railway, Nassau Inter-County Express Bus (NICE), MTA Bus, Roosevelt Island Tram, Westchester Bee-Line local buses and express Bee-Line BxM4C buses only during non rush hours.

The RFM is valid identification for eligibility in the reduced-fare programs of the MTA Long Island Rail Road and MTA Metro-North Railroad, anytime except weekday rush hours to New York City terminals. To receive the reduced fare, show the RFM to train personnel or station agents when purchasing your ticket.

Expiration Dates: Reduced-Fare MetroCards expire on the date printed on the back of the card. As long as you actively use your card, NYC Transit automatically sends you a new RFM before the expiration date.

The full value on an expired RFM may be transferred to a new RFM at a subway station booth. Any remaining value that is not transferred to a new RFM within two years after the expiration date on the original RFM will be surrendered by, and unavailable to, the card holder.

Trouble Using RFMs: An RFM that does not work or is damaged should be returned to MetroCard Customer Claims. Ask a station booth agent or bus operator for a prepaid envelope in which to return your card to us. In the envelope you’ll find a form to fill out so you can describe your RFM problem.

If you prefer, you may bring your damaged RFM to the MetroCard Customer Service Center at 3 Stone Street in downtown Manhattan, 9 AM to 5 PM, Monday to Friday.

If you cannot get a prepaid mailer, send the damaged card to our mailing address at:

MetroCard Customer Claims
130 Livingston Street
Brooklyn, New York 11201-9625

Be sure to include your name, address and phone number, your damaged RFM, an explanation of the problem and the address to which the new RFM should be sent.

The holder assumes the risk of loss until the card is received by either MetroCard Customer Claims or the MetroCard Service Center.

Change of Address: Notices and replacement cards will be sent to you at the address you provide. You must inform us promptly, in writing, of any change of address.

Lost or Stolen RFMs: Immediately report a lost or stolen RFM by calling the MetroCard Customer Service Center, 718-330-1234, 6 AM to 10 PM or via our MetroCard eFIX system at www.mta.info. Any value or unlimited rides on your card will be transferred to your replacement RFM after the old RFM has been frozen and any balances verified.

Restrictions: An RFM may be used only by the person to whom it has been validly issued. Use of the RFM by any other person may result in forfeiture of the card and its remaining balances, plus civil and/or criminal penalties.

You must present your Reduced-Fare MetroCard to a police officer or transit personnel upon request.

There are no refunds of money remaining on RFMs. Money remaining on an expired card may only be transferred to a new card within two years of the expiration date. Money from a full-fare MetroCard cannot be transferred to a temporary or permanent RFM. No redemptions or exchanges will be given for an RFM that has been altered or tampered with, or whose value cannot be verified.

The City of New York, the State of New York, the County of Westchester and the Metropolitan Transportation Authority and its subsidiaries and affiliates, including New York City Transit, are not liable for any special or consequential damages associated with or resulting from the failure, malfunction, or disabling of the RFM or the MetroCard system.

The MTA Reduced-Fare MetroCard and its use are subject to all tariff provisions, rules and regulations of the New York City Transit Authority and its affiliates, and Westchester County Bee-Line System.

For more information, call 718-330-1234 6 AM to 10 PM. If you are deaf or hard of hearing, use the free 711 relay or your preferred relay service provider to contact us. Have the card at hand so you can read the serial number and expiration date to the customer service agent who assists you.