

## Station Improvements

### Power Outage Scheduled to Upgrade Electrical Services

### Alternate Elevator & Escalator Access via Shuttle to North White Plains

September 19, 2020 from 6 AM – 6PM

The elevator and escalators at White Plains Station will be out of service on September 19, 2020 from 6 AM – 6 PM due to a scheduled power outage to accommodate electrical upgrades.

Transportation will be provided to/from North White Plains, the closest elevator-accessible station.

**Special Accessibility Shuttle Service** between White Plains and North White Plains Stations:

- ADA-accessible vehicles will provide frequent daily shuttle service between **White Plains and North White Plains** stations from 6AM – 6PM.
- Check schedule for service to/from **North White Plains** online at: <https://is.gd/dzSzBj>

**Westchester County Bee-Line ParaTransit Service** to/from North White Plains Station: [transportation.westchestergov.com/bee-line/paratransit](http://transportation.westchestergov.com/bee-line/paratransit)

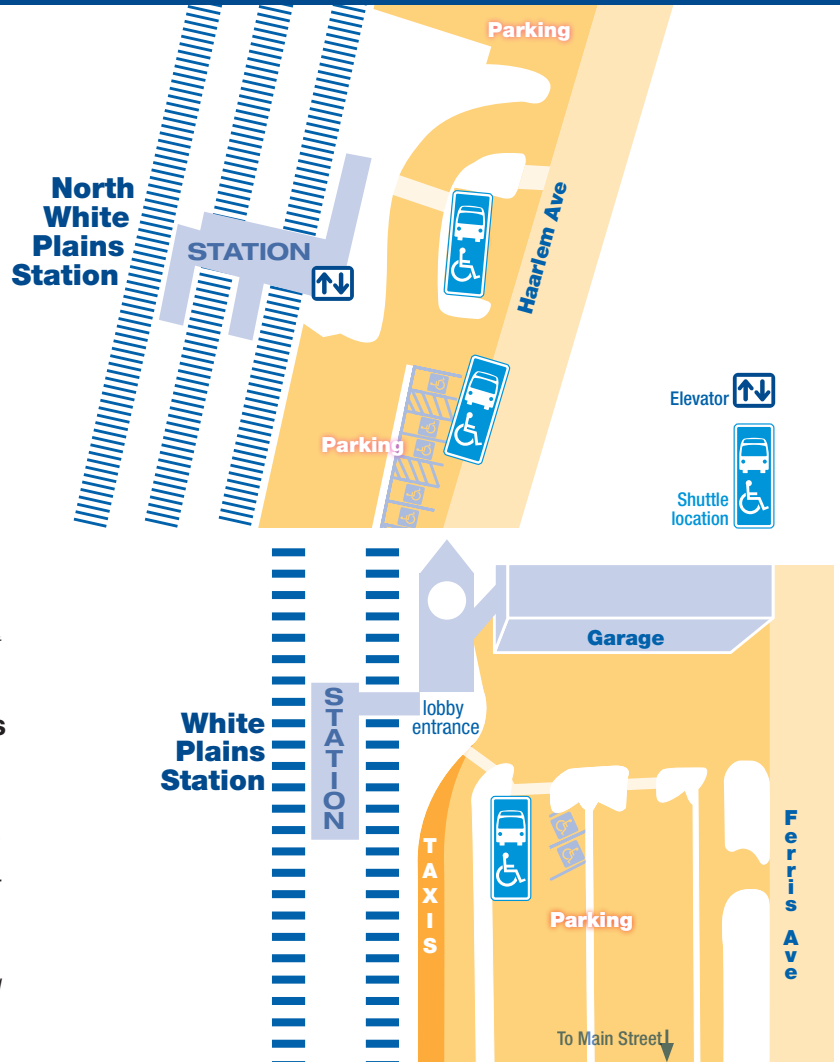
- Customers already registered with ParaTransit should request travel **to/from North White Plains** Station between 6 AM – 6 PM

**Access-A-Ride Users** to/from North White Plains Station: [web.mta.info/nyct/paratran/guide.htm](http://web.mta.info/nyct/paratran/guide.htm)

- Customers can have their Access-A-Ride provider forward their user information to Bee-Line ParaTransit and be a **“guest rider”** (ParaTransit will waive the 21 days of service guest policy during the course of the renovation work.)
- To apply or recertify for Access-A-Ride visit: <https://is.gd/SXnjUH>

**For customers NOT registered** with either ParaTransit or Access-A-Ride services,

- Email [TMF2@westchestergov.com](mailto:TMF2@westchestergov.com) or call **914-995-2874** to sign up with Bee-Line ParaTransit.



If you want help getting on or off a Metro-North train.

### Use Our Call Ahead Program!

- Request help **24/7** by calling **212-532-4900** at least 1 hour before your trip and say **‘Accessibility Assistance’**. This will bring you directly to a Metro-North representative. You can also reach Metro-North by calling 511 or 877-690-5114 in Connecticut.

- Provide your departure information

- Ask your conductor for assistance if you are already on the train

Get information on accessible Metro-North Stations at: [www.mta.info/mnr](http://www.mta.info/mnr)