

Station Improvements

Alternate Elevator Access via Shuttle to North White Plains

October 14 – December 6, 2019

The elevator at White Plains Station will be out of service from October 14 – December 6, 2019 while it undergoes renovations.

Transportation will be provided to/from North White Plains, the closest elevator-accessible station.

Special Accessibility Shuttle Service

between White Plains and North White Plains Stations:

ADA-accessible vehicles will provide frequent daily shuttle service between **White Plains and North White Plains** stations.

The first shuttle will leave White Plains **1/2 hour before the first train** departs North White Plains (4:15 AM) and **run until the last train** arrives at North White Plains, (3:00 AM the next day.)

- Check schedule for service to/from **North White Plains** online at: <https://is.gd/dzSzBj>

Westchester County Bee-Line ParaTransit Service

to/from North White Plains Station:
transportation.westchestergov.com/bee-line/paratransit

- Customers already registered with ParaTransit should request travel **to/from North White Plains** Station between 5:30 AM – 1 AM

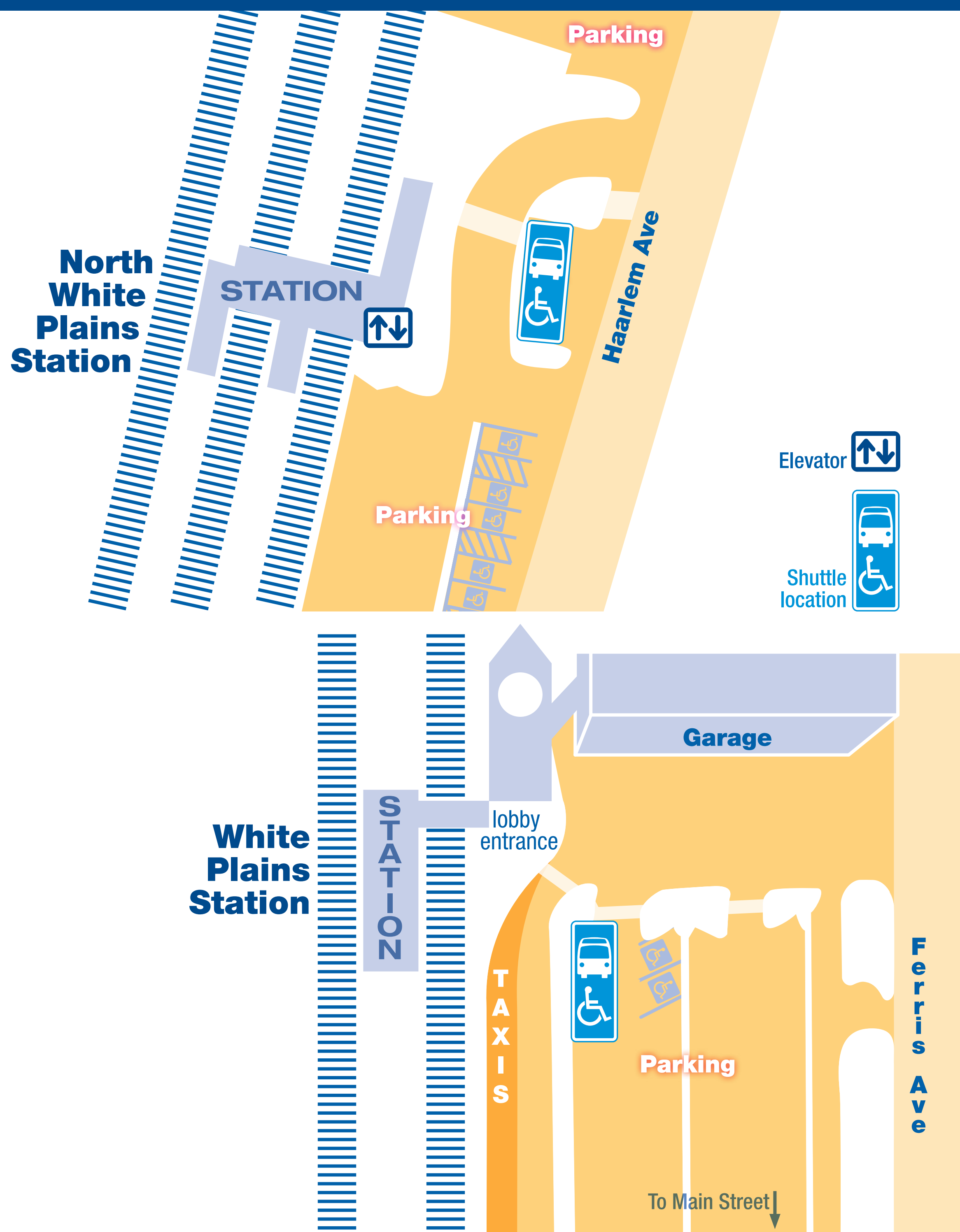
Access-A-Ride Users

to/from North White Plains Station:
web.mta.info/nyct/paratran/guide.htm

- Customers can have their Access-A-Ride provider forward their user information to Bee-Line ParaTransit and be a **“guest rider”** (*ParaTransit will waive the 21 days of service guest policy during the course of the renovation work.*)
- To apply or recertify for Access-A-Ride visit: <https://is.gd/SXnjUH>

For customers NOT registered with either ParaTransit or Access-A-Ride services,

- Email TMF2@westchestergov.com or call **914-995-2874** to sign up with Bee-Line ParaTransit.



If you want help getting on or off a Metro-North train.



Use Our Call Ahead Program!

- **Request help 24/7 by calling 212-532-4900** at least 1 hour before your trip and say **‘Accessibility Assistance’**. This will bring you directly to a Metro-North representative. You can also reach Metro-North by calling 511 or 877-690-5114 in Connecticut.
- **Provide your departure information**
- **Ask your conductor for assistance** if you are already on the train

Get information on accessible Metro-North Stations at: www.mta.info/mnr