

Customer Service Center

Long Island Rail Road Schedule & Fare Info: www.mta.info
24-hour automated Schedule & Fare information

Call: 511 (Say "LIRR" at anytime)

Deaf/Hard of Hearing Customers:

Use your preferred relay service provider or the free 711 relay to reach 511

NYC SUBWAY AND BUS

MTA New York City Transit, MTA Bus 511

BUS SERVICES:

Nassau Inter-County Express..... (516) 336-6600
Suffolk County Transit (Suffolk County Buses)..... (631) 852-5200
HART (Huntington Area Rapid Transit) (631) HART-BUS
City of Long Beach Buses (516) 431-4445

RAILROADS:

Metro-North Railroad (New York City) 511
New Jersey Transit (973) 275-5555
PATH (Port Authority Trans Hudson) (800) 234-PATH
AMTRAK (800) USA-RAIL

FERRY SERVICES:

Port Jefferson-Bridgeport Ferry (631) 473-0286
NY Water Taxi Ferry Service (LIC-Manhattan) (212) 742-1969

VISITORS AND TOURISM:

Long Island Convention & Visitors Bureau (877) FUN-ON-LI

Helpful Phone Numbers

To Report Vandalism or get Emergency Assistance

Emergency only 911

MTA Police (212) 878-1001

MTA Inspector General Hotline (800) MTA-IG4U

Call 511 and say "LIRR", then:

DEPARTMENT	HOURS
Schedule Information..... Say "Schedules"	24/7
Fare Information..... Say "Fares"	24/7
Mobile Ticketing (MTA eTix)..... Say "Mobile Ticketing"	Daily, 6AM – 10 PM
Mail&Ride..... Say "Mail and Ride"	Daily, 6AM – 10 PM
Group Travel and Getaways..... Say "Group Travel"	M-F, 8 AM-4 PM
Lost & Found..... Say "Lost & Found"	Daily, 6 AM – 10 PM
Refunds..... Say "More Options" - "Ticket Refunds"	Daily, 8 AM – 4 PM
Ticket Machine Assistance... Say "More Options" - "Ticket Machines"	M-F, 6:30 AM-3:30 PM
Hamptons Reserve Service... Say "More Options" - "Hamptons Reserve"	Seasonal: May-Sept.
Comments & Concerns..... Say "More Options" - "Public Affairs"	Daily, 6 AM - 10 PM
Corporate Offices or..... Say "More Options" - "Corporate Directory".....	M-F, 9 AM-5 PM
All Other Business	

 **Long Island Rail Road**
Jamaica Station
Jamaica, NY 11435



Title VI Statement

Long Island Rail Road is committed to providing non-discriminatory service to ensure that no person is excluded from participation in, or denied the benefits of, or subjected to discrimination in the receipt of its services on the basis of race, color, national origin or income as protected by Title VI of the Civil Rights Act of 1964. For more information or to file a complaint, visit [mta.info](http://www.mta.info) or contact: MTA Long Island Rail Road, Office of Diversity Management, 93-02 Sutphin Boulevard, Jamaica, NY 11435.

A complainant may also file a complaint directly with the U.S. Department of Transportation by contacting the Department at: U.S. Department of Transportation, Federal Transit Administration's Office of Civil Rights, One Bowling Green, Room 429, New York, NY 10004-1415.

Responsibility

Assaulting

MTA Long Island Rail Road Train Crew Members is a felony punishable by up to 7 years in prison.

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New York State Penal Code 120.05

The Long Island Rail Road cannot assume responsibility for inconvenience, expense or damage resulting from errors in timetables, delayed trains, failure to make connections or for changes in or shortage of equipment. The sale of any ticket includes no assurance of a seat on a particular train. The schedules shown in this timetable are subject to change without notice.

Ticket Types

One Way

Good for one ride for 60 days including date of sale. Sold for:

Peak - Weekday trains marked Peak AM or Peak PM herein.

Off Peak – All other trains including all day weekends & holidays. (See Reference Notes for holiday details.)

Round Trip

Good for two rides for 60 days including date of sale. Sold for peak or off-peak travel. Priced at the combination of one way fares selected (peak, off-peak, peak/off-peak, senior both ways, etc.).

Weekly

Unlimited rides Saturday through Friday. On sale the Wednesday before the Saturday that the ticket becomes valid. Non-transferable.

Monthly

Unlimited rides during the calendar month indicated on the ticket. On sale starting on the 20th of the month prior. Non-transferable.

Ten Trip Tickets

Good for ten rides from/to City Zone 1 only. Valid for six months from date of sale. Transferable. Sold for Peak (10 peak one-way fares), Off Peak (up to 15% off 10 off peak one way fares) or Senior/Disabled or Medicare (10 senior/disabled or Medicare one-way fares).

Senior/People with Disabilities and Medicare Customers

Half-fare good at all times except weekday Peak AM trains. Seniors must be 65 or older with valid ID; people with disabilities must present MTA ID card. Medicare customers must present valid Medicare card or an MTA Reduced-Fare MetroCard at time of ticket purchase or use to obtain half-fare price.

Children's Fares and Family Fare

Children 5–11 years old ride for 50% of adult fares; children under 5 years old ride free at all times. "Family Fare" is available for off-peak travel; up to four children 5–11 may ride for \$1.00 when accompanied by a fare-paying adult 18 years or older.

Refunds

Refunds are subject to a \$10 processing fee per transaction and are offered up to 60 days from date of sale for One-way and Round-Trip tickets, 6 months for Ten-Trip tickets. Monthly/weekly refunds based on time held. USPS postmark or time-stamp on application (if submitted at a Ticket Window) used as turn-in date. Expired tickets cannot be used for travel or exchanged.

Mail to: LIRR Ticket Refund Department. PO Box 350383, Jamaica, NY 11435.

On Board The Train

Onboard ticket sales are cash-only and cost up to \$6.50 more. Train crews must charge the higher on board fare and are not authorized to waive this rule. If an issue arises, pay the requested fare, obtain receipt, and contact us.

Other Ticket Types

See **Tickets & Fares** brochure, our website or call 511 for details & other types: CityTicket, Monthly School, Group Rates, Deals & Getaways, etc.

UNITICKETS (COMBINATION RAIL/BUS TICKETS)

The following discounted bus options are available with the purchase of LIRR Monthly or Weekly tickets:

Bus Operator	Monthly	Weekly
NICE (Nassau Inter-County Express)	\$50.25	\$12.25
Long Beach – All Buses	\$30	Not Available
NYCT - Q5, Q12, Q13, Q15, Q16, Q17, Q20, Q26, Q27, Q28, Q31, Q44, Q48, Q85 (at Rosedale, Bayside & Flushing LIRR Stations only)	\$41.25	\$11.00
MTA Bus – Q19, Q25, Q34, Q50, Q65, Q66 (at Flushing LIRR Station only)		

Buy Before Boarding
Save Money on Tickets

Your Safety Is Our Top Priority!

Help us make your trip safer!

- Step over the gap between the train and platform when boarding and exiting.
- Never stand at the edge of a platform, or lean over a platform to see if your train is coming.
- Never attempt to retrieve something from the track area. If you drop something onto the tracks, notify a LIRR employee for assistance.
- Never lean against standing trains.
- Be extra careful in the winter, especially if ice forms on stairs and platforms.
- Obey posted instructions if the platform is undergoing rehabilitation.

Before Boarding Your Train



Station platforms are accessible to mobility-impaired customers. Please inform the conductor if you need assistance on and off trains. Penn Station is accessible through the 34th Street entrance near 7th Avenue.



Ticket purchases on board trains will cost more. To save money, buy before boarding at ticket offices and machines.



Westbound PEAK AM electric trains displaying white and red headlights simultaneously are short of cars. If red lights appear, you may need to reposition yourself on the platform to board.



Buy LIRR/MNR Bike Permits at ticket offices, through the mail (4 weeks processing), or on-board trains. Bicycles are NOT permitted on Peak trains (PM Peak restriction effective at 3:00 PM). See Holidays reference notes. Other restrictions apply. Call 511 or see online Bike Policy for details.



The LIRR is a smoke-free public transportation system. Smoking is prohibited at all times on all trains; in all waiting rooms, elevators, staircases and enclosed waiting areas; and in outdoor ticketing, boarding and platform areas of terminals and stations.

On Your Train



Please make sure that your ticket is available for immediate presentation to the conductor. If you change seats or trains en route, hold on to your ticket for presentation to avoid paying an additional fare. On trains that stop at Jamaica, tickets are inspected both before and after the Jamaica stop.



Quiet Cars® are available on weekday AM Peak (FIRST CAR) and PM Peak (LAST CAR) single-level electric trains to/from Penn Station and Atlantic Terminal. Customers should disable the sound on electronic devices; use headphones at a low volume; speak in a subdued voice; refrain from talking on cell phones. *Quiet Car is the registered service mark of the National Railroad Passenger Corporation (Amtrak) and is being used by permission.*



Most LIRR trains have restrooms in every other car. These are always the odd-numbered cars. Check the car number on the outside or the inside of the car to locate a restroom-equipped car.



Luggage should be stored in overhead racks and not take up seat space or block the aisles or doorways of trains. Luggage may not be left unattended. Bags and containers are subject to random search by MTA police.

At Your Destination



Please carefully check to ensure you do not leave anything behind. Should you forget something, our Lost & Found Office in Penn Station will be happy to help. Open weekdays 7:20 AM - 7:20 PM or call 511 (Say "LIRR" then "Lost & Found").



Please help us keep our trains clean by taking coffee cups, paper bags or other disposable items and depositing them in the receptacles on the station platform.

Fares to and from New York and Brooklyn

Between	And Zone	Monthly	Weekly	PEAK Ten Trip	Off-Peak Ten Trip	Senior Ten Trip	PEAK One Way	Off Peak One Way	Senior One Way	Onboard Peak One Way	Onboard Off Peak One Way	MTA eTix® - Buy your monthly, weekly, ten-trip, one-way, round trip and CityTickets directly from your mobile device using MTA eTix. Download the free App today! Save Money with Mail&Ride - Save 2% on monthly tickets with monthly unlimited MetroCard option only, automatic delivery.
Zone 1	1	\$190.00	\$60.75	\$87.50	\$53.25	\$42.50	\$8.75	\$6.25	\$4.25	\$15.00	\$12.00	
New York	3	\$226.00	\$72.25	\$102.50	\$63.75	\$50.00	\$10.25	\$7.50	\$5.00	\$16.00	\$14.00	
Brooklyn	4	\$261.00	\$83.50	\$120.00	\$74.50	\$60.00	\$12.00	\$8.75	\$6.00	\$18.00	\$15.00	
L.I. City	7	\$297.00	\$95.00	\$135.00	\$83.00	\$67.50	\$13.50	\$9.75	\$6.75	\$20.00	\$16.00	
Hunterspoint	9	\$350.00	\$112.00	\$160.00	\$97.75	\$80.00	\$16.00	\$11.50	\$8.00	\$22.00	\$18.00	
Woodside	10	\$391.00	\$125.00	\$190.00	\$117.00	\$95.00	\$19.00	\$13.75	\$9.50	\$25.00	\$20.00	
Forest Hills	12	\$461.00	\$147.50	\$225.00	\$138.25	\$112.50	\$22.50	\$16.25	\$11.25	\$29.00	\$22.00	
Kew Gardens	14	\$500.00	\$160.00	\$292.50	\$180.75	\$145.00	\$29.25	\$21.25	\$14.50	\$35.00	\$27.00	

Form 10 • TPSS-146

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Special Timetable



Long Island Rail Road

Montauk Branch

Special Trackwork Timetable

Effective Friday Evening, Saturday & Sunday, May 18-20, 2018 Only

www.mta.info

- Montauk 
- Amagansett 
- East Hampton 
- Bridgehampton 
- Southampton 
- Hampton Bays 
- Westhampton 
- Speonk 
- Mastic-Shirley 
- Bellport 
- Patchogue 
- Sayville 
- Oakdale 
- Great River 
- Islip 
- Bay Shore 
- Jamaica  
- Atlantic Terminal  (Brooklyn)
- Hunterspoint Avenue
- Long Island City 

Woodside   

● Penn Station (New York) 

ATTENTION CUSTOMERS



Due to East Side Access signal testing, some trains run on adjusted schedules and have affected connections.

Use this schedule for all service on this affected weekend only. For all other service, use the Montauk branch timetable effective Feb. 26 to May 20, 2018.



/// WATCH THE GAP ///

