

Your Safety Is Our Top Priority!

Help us make your trip safer!

- Step over the gap between the train and platform when boarding and exiting.
- Never stand at the edge of a platform.
- Never lean over a platform to see if your train is coming.
- Never attempt to retrieve something from the track area.
- If you drop something onto the tracks, notify a LIRR employee for assistance.
- Never lean against standing trains.
- Be extra careful in the winter, especially if ice forms on stairs and platforms.
- Obey posted instructions if the platform is undergoing rehabilitation.
- Avoid waiting at the end of an empty platform.

Before Boarding Your Train



The Long Island Rail Road is a smoke-free public transportation system. Smoking is prohibited at all times on all trains and in all waiting rooms, elevators, staircases and enclosed waiting areas. Smoking is also prohibited in outdoor ticketing, boarding and platform areas of terminals and stations.

On Your Train



Please make sure that your ticket is available for immediate presentation to the conductor when "All Tickets Please" announcement is made. If you must change trains enroute, please hold on to your ticket for presentation on subsequent trains. On trains that stop at Jamaica, two inspections of your ticket are made, both before and after the Jamaica stop.



Most LIRR trains have restrooms in every other car. These are always the odd-numbered cars. Check the car number on the outside or the inside of the car to locate a restroom equipped car.



Luggage should be stored in overhead racks and not take up seat space or block the aisles or doorways of trains. It may not be left unattended; customers must remain near their luggage. Bags and containers are subject to random search by MTA police.

At Your Destination



Please carefully check around your seat and overhead rack to make sure you do not leave anything behind. Should you forget something, our Lost & Found Office in Penn Station, located in the Main Gate area opposite tracks 13-14, will be happy to help. Open weekdays 7:20 AM - 7:20 PM or Call 511 (Say "LIRR" then "Lost & Found").



Please help us keep our trains clean by taking any coffee cups, paper bags or other disposable items and deposit them in the receptacles on the station platform. Newspaper recycling baskets are conveniently located on the concourse level at Penn Station.

Ticket Types

One Way

Good for one ride for 60 days including date of sale. Sold for:

Peak - Weekday trains marked Peak AM or Peak PM herein.

Off Peak - All other trains including all day weekends & holidays.

(See Reference Notes for holiday details.)

Round Trip

Good for two rides for 60 days including date of sale. Sold for peak or off-peak travel. Priced at the combination of one way fares selected (peak, off-peak, peak/off-peak, senior both ways, etc.).

Weekly

Unlimited rides Saturday through Friday. On sale the Wednesday before the Saturday that the ticket becomes valid. Non-transferable.

Monthly

Unlimited rides during the calendar month indicated on the ticket.

On sale starting on the 20th of the month prior. Non-transferable.

Ten Trip Tickets

Good for ten rides from/to City Zone 1 only. Valid for six months from date of sale. Transferable. Sold for Peak (10 peak one-way fares), Off Peak (up to 15% off 10 off peak one way fares) or Senior/Disabled or Medicare (10 senior/disabled or Medicare one-way fares).

Senior/People with Disabilities and Medicare Customers

Half-fare good at all times except weekday Peak AM trains. Seniors must be 65 or older with valid ID; people with disabilities must present MTA ID card. Medicare customers must present valid Medicare card or an MTA Reduced-Fare MetroCard at time of ticket purchase or use to obtain half-fare price.

Children's Fares and Family Fare

Children 5-11 years old ride for 50% of adult fares; children under 5 years old ride free at all times. "Family Fare" is available for off-peak travel; up to four children 5-11 may ride for \$1.00 when accompanied by a fare-paying adult 18 years or older.

Refunds

Refunds are subject to a \$10 processing fee per transaction and are offered up to 60 days from date of sale for One-way and Round-Trip tickets, 6 months for Ten-Trip tickets. Monthly/weekly refunds based on time held. USPS postmark or time-stamp on application (if submitted at a Ticket Window) used as turn-in date. Expired tickets cannot be used for travel or exchanged.

Mail to: LIRR Ticket Refund Department. PO Box 350383, Jamaica, NY 11435.

On Board The Train

Onboard ticket sales are cash-only and cost up to \$6.50 more. Train crews must charge the higher on board fare and are not authorized to waive this rule. If an issue arises, pay the requested fare, obtain receipt, and contact us.

Other Ticket Types

See **Tickets & Fares** brochure, our website or call 511 for details & other types: CityTicket, Monthly School, Group Rates, Deals & Getaways, etc.

UNITICKETS (COMBINATION RAIL/BUS TICKETS)

The following discounted bus options are available with the purchase of LIRR Monthly or Weekly tickets:

Bus Operator	Monthly	Weekly
NICE (Nassau Inter-County Express)	\$50.25	\$12.25
Long Beach - All Buses	\$30	Not Available
NYCT - Q5, Q12, Q13, Q15, Q16, Q17, Q20, Q26, Q27, Q28, Q31, Q44, Q48, Q85 (at Rosedale, Bayside & Flushing LIRR Stations only)	\$41.25	\$11.00
MTA Bus - Q19, Q25, Q34, Q50, Q65, Q66 (at Flushing LIRR Station only)		

Buy Before Boarding
Save Money on Tickets

Special Timetable



Long Island Rail Road

Port Washington Branch Mets-Willets Point Service

The New School Graduation & 7:10 PM Mets Game
Effective: Friday, May 18, 2018 Only

www.mta.info

• Port Washington

• Plandome

• Manhasset

• Great Neck

• Little Neck

• Douglaston

• Bayside

• Auburndale

• Broadway

• Murray Hill

• Flushing Main Street

• Mets-Willets Point

• Woodside

• Penn Station (New York)

Attention Customers



Due to the New School Graduation and 7:10 PM Mets Game on Friday, May 18, additional service will be provided to the Mets-Willets Point station throughout the day.

Use this special timetable for travel on this branch on this affected day only.



#LIRR #MTAETIX

Fares to and from New York and Brooklyn

Between	And Zone	Monthly	Weekly	PEAK Ten Trip	Off-Peak Ten Trip	Senior Ten Trip	PEAK One Way	Off Peak One Way	Senior One Way	Onboard Peak One Way	Onboard Off Peak One Way	MTA eTix® - Buy your monthly, weekly, ten-trip, one-way, round trip and CityTickets directly from your mobile device using MTA eTix. Download the free App today! Save Money with Mail&Ride - Save 2% on monthly tickets with monthly unlimited MetroCard option only, automatic delivery.
Zone 1 New York	1	\$190.00	\$60.75	\$87.50	\$53.25	\$42.50	\$8.75	\$6.25	\$4.25	\$15.00	\$12.00	
	3	\$226.00	\$72.25	\$102.50	\$63.75	\$50.00	\$10.25	\$7.50	\$5.00	\$16.00	\$14.00	
Brooklyn	4	\$261.00	\$83.50	\$120.00	\$74.50	\$60.00	\$12.00	\$8.75	\$6.00	\$18.00	\$15.00	
	7	\$297.00	\$95.00	\$135.00	\$83.00	\$67.50	\$13.50	\$9.75	\$6.75	\$20.00	\$16.00	
L.I. City	9	\$350.00	\$112.00	\$160.00	\$97.75	\$80.00	\$16.00	\$11.50	\$8.00	\$22.00	\$18.00	
Hunterspoint	10	\$391.00	\$125.00	\$190.00	\$117.00	\$95.00	\$19.00	\$13.75	\$9.50	\$25.00	\$20.00	
Woodside	12	\$461.00	\$147.50	\$225.00	\$138.25	\$112.50	\$22.50	\$16.25	\$11.25	\$29.00	\$22.00	
Forest Hills	14	\$500.00	\$160.00	\$292.50	\$180.75	\$145.00	\$29.25	\$21.25	\$14.50	\$35.00	\$27.00	
Kew Gardens												

/// WATCH THE GAP ///

